

## **Information Products**

### **Q1: How to buy a Business Profile or other Information Products via Bizfile?**

**A:** Please refer to the Buying a [Business Profile Step-by-Step Guide](#) on how to purchase a Business Profile.

### **Q2. What happens after I buy an Information Product?**

**A:** Upon successful payment, an email with the guide for product download will be sent to you within 15 minutes. Alternatively, if the purchase was made via Singpass login, you can log in to the ACRA BizFile portal and click on 'Inbox' to receive the same email and download the information from the product download page.

Please note that product downloads will expire 30 days after delivery, and no extensions can be made beyond this period. Please refer to the following [Guide](#) for more information.

### **Q3. What if I made a purchase without logging in to BizFile?**

**A:** After successful payment, both a payment confirmation email and a delivery notification email containing your product download code will be sent to your specified email address within 15 minutes.

### **Q4: When can I get a free Business Profile? How do I download?**

**A:** ACRA offers all newly registered/incorporated entities a free copy of their Business Profile upon successful registration or incorporation. For entities that are registered with ACRA, a free Business Profile will be available to the person filing the transaction after they have successfully renewed their business registration, filed Annual Returns or Annual Declarations.

Here is a list of transaction eligible for a free Business profile:

1. Newly Incorporated companies/ Variable Capital Companies (VCCs)
2. Newly registered sole proprietorships/ partnerships/ LLPs/ LPs
3. Renewal of registration for sole proprietorships/ partnerships/ LPs
4. Filing for Annual Returns for companies/ VCCs
5. Filing of Annual Declaration for LLPs

Please refer to the following [Guide](#) on how to Download free Business Profiles.