

Improving Corporate Transparency in Singapore

Update on Business Registry and Regulatory Developments by ACRA

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Corporate Transparency



TRANSPARENT PRACTICES	NON-TRANSPARENT PRACTICES
Public trust	Unethical behavior
Investors' confidence	Loss of market integrity

The Financial Action Task Force (FATF) recommended standards in addressing the transparency and beneficial ownership of legal persons. Being a member of FATF, Singapore follows such recommendations closely.

AGENDA

- 1) What CSPs need to know about : Obligations of Locally Resident Directors
- 2) Updates on the Relaunch of the Central Register of Registrable Controllers (RORC) transaction

1

What CSPs need to know about :
Obligations of Locally Resident
Directors



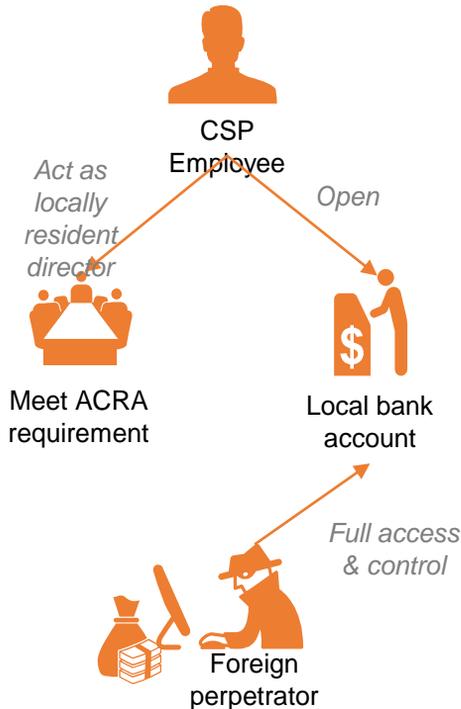
Bundled CSP services to help clients:

- Incorporate a company
- Get a local resident to act as a director and corporate secretary
- Provide a Singapore registered office address



If no adequate checks and balances in place, the provision of such services can provide an easy avenue for illicit actors to open shell companies in Singapore to conduct money laundering.

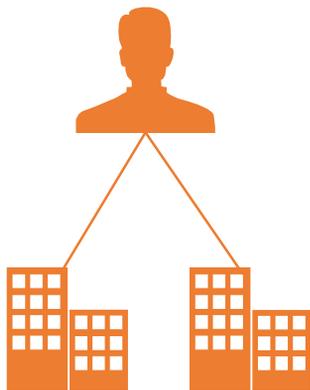
How companies and the provision of locally resident directorship services are typically misused



- CSP's employee asked to act as a locally resident director in exchange for a token sum
- With CSP's help, the foreign perpetrator was able to incorporate a Singapore company and open a local corporate bank account in which he controlled
- Corporate bank account used to receive proceeds of crime from victims overseas, and proceeds of crime were shortly transferred out

Directors' fiduciary duties and statutory obligations

All directors need to have oversight of their companies to meet their statutory obligations:



Offence	Consequence
Company misused for criminal purposes due to the locally resident director's neglect or consent	Criminal investigations and possible prosecution
Failure to file company's Annual Return	If convicted of 3 or more Annual Return filing offences, or have had 3 companies struck-off by ACRA within 5 years (amongst other offences), disqualified from acting as a director

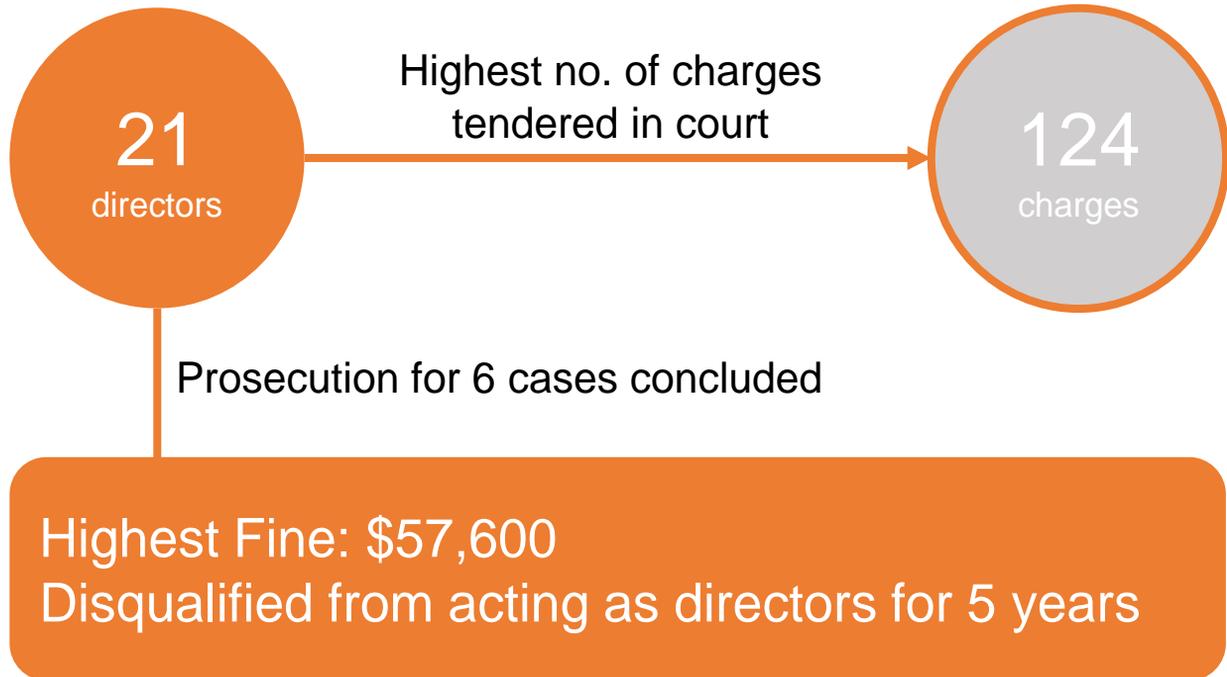
Case of Corporate Money Mule



- Incorporated 4 local companies for foreign nationals
- Executive directors based overseas, Abdul Ghani acted as the locally resident director of these companies and opened bank accounts for them
- Surrounding facts and circumstances ought to have made him aware of the money laundering activities
- Convicted and imprisoned for his neglect as a company director which contributed to the use of the company bank accounts for money laundering activities.

Actions undertaken by ACRA

Failure to hold AGM and file AR:



5 Things You can Do as a CSP



Know your clients



Know your clients' businesses



Robust risk assessment framework for clients



Safeguard your own interests



Proactively report suspicious activity

2

Updates on the relaunch of RORC transaction

Implementation of Central RORC

- With effect from 30 July 2020, in addition to keeping a RORC at the companies/LLPs' end, entities were required to lodge the same information in their RORC with ACRA's central RORC.
- On 15 Sep 2020, ACRA suspended the e-Service to file RORC information in BizFile+ due to system slowness and intermittent disruption issues.
- On 1 Feb 2021, the e-Service to file RORC information in BizFile+ portal has been made available again with refinements.
- Companies and LLPs are now required to lodge RORC information with ACRA by 30 Jun 2021.

Lodging RORC information with ACRA

- Who can file?
 - Directors, secretaries of companies
 - Partners and managers of LLPs
 - Appointed RFAs of companies and LLPs
- Where to file?
 - Via BizFile+ under “e-Services” > “Others” > **“Update Register of Registrable Controllers”**
- Making changes to RORC information (including cessation/amendments):
 - Via the same e-Service option under **“Update Register of Registrable Controllers”**

Lodging RORC information with ACRA – Individual Upload

- At the checklist page, select “**Individual Upload**” option and enter the UEN of the entity that is updating RORC information with ACRA. Then click “Next”.

INSTRUCTIONS:

If you are uploading RORC information in bulk using the prescribed template available in the instructions above, please select “Bulk upload” in the option below, and click “Next” to proceed.

If you are uploading RORC information for a single entity, please select “individual upload”, and enter the UEN of the entity before clicking “Next” to proceed.

Bulk Upload Individual Upload

UEN T20LL1234A

[Exit to eService List](#)

Next

Individual Upload - Exemption

- For entities that are exempted from RORC requirements, they may select “**Yes**” and click on “**Submit**” to complete transaction. Lodgers may click on the hyperlink to see the list of exempted entities.
- For entities that are not exempted, they may select “**No**” to proceed.

Entity Information ⌵

UEN T20LL1234A	Entity Name BEEZEE II LIMITED LIABILITY PARTNERSHIP
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Is the entity exempted from Register of Registrable Controllers (RORC) requirements?

Yes No

Please refer to the list of exempted entities [here](#)

Individual Upload – No Controller

- After “**No**” is selected, the controller information table below will be shown.
- If an entity is not exempted from RORC requirements but is unable to identify any controller, lodgers can click on the “**No controller identified**” button and the message in yellow will appear.
- Lodgers should then click on the “**checkbox**” circled in red before submitting the transaction.

Registrable Controller ⌵

Name	Date appointed as registrable controller	Date ceased as registrable controller	Cease Controller/ Update Controller's information	Remove erroneously appointed Controller i
No data to display.				

Add Registrable Controller
No Controller Identified

ⓧ The entity confirms that it is unable to identify any registrable controllers that meets the definition of a registrable controller as prescribed under the Companies Act (Cap. 50) or the Limited Liability Partnership Act (Cap. 163A).

Individual Upload – Add Controller

- For entities that are able to identify controllers, they can click on the “**Add Registrable Controller**” button.
- The “**Corporate/Individual**” controller options will then be made available for selection.

Registrable Controller ⌵

Name	Date appointed as registrable controller	Date ceased as registrable controller	Cease Controller/ Update Controller's information	Remove erroneously appointed Controller (i)
No data to display.				

Add Registrable Controller
No Controller Identified

Category*

Corporate Individual

Add
Cancel

Individual Upload – Add Controller

- For individual controllers

Category*
 Corporate Individual

Full Name*

Nationality*

Aliases (if any)

Residential Address
Address Type*
 Local Address Foreign Address

Date of becoming a controller*

Date of cessation as a controller

Identity card Number or Passport Number*

Date of Birth*

Confirmation by Registrable Controller*
 Yes No

Supporting Document (if any) ⓘ
 No file chosen

Individual Upload – Add Corporate Controller

- For corporate controllers

Category*
 Corporate Individual

Entity Name*

ACRA issued UEN (if any) **Non ACRA issued UEN (if any)** ⓘ

Address Type*
 Local Address Foreign Address

Legal form of the registrable corporate controllers* ⓘ

Jurisdiction which the registrable corporate controller is formed*

Statute which the registrable corporate controller is formed or incorporated* ⓘ

Name of the corporate entity register of the jurisdiction in which the registrable corporate controller is formed or incorporated, (if any) ⓘ

Date of becoming a controller* ⓘ **Date of cessation as a controller** ⓘ

Confirmation by Registrable Controller*
 Yes No

Supporting Document (if any) ⓘ
 No file chosen

Individual Upload – Making Changes

- For changes to RORC information, including cessation of controller, lodger may click on the “**Edit**” button to make the amendments.
- To remove an erroneously added controller, lodgers may click on the “**X**” icon. *(Do note that this will remove the entry from the entity’s RORC record permanently.)*

Registrable Controller				
Name	Date appointed as registrable controller	Date ceased as registrable controller	Cease Controller/ Update Controller’s information	Remove erroneously appointed Controller 
JOHNNY ENGLISH LIMITED	07/01/2021	12/01/2021		
JOHN LIM BENG KIAT	12/01/2021	13/01/2021		
JOHN SMITH	02/01/2021	13/01/2021		
PAUL THOMAS DESIGN	06/01/2021		Edit	

[Add Registrable Controller](#)

Individual Upload – Submission

- Upon submission, all controllers' details (including current and ceased controllers) will be shown for lodgers' confirmation.

Entity Information	
UEN T20LL0096A	Entity Name BEEZEE II LIMITED LIABILITY PARTNERSHIP
Is the entity exempted from Register of Registrable Controllers (RORC) requirements? NO	
Registrable Controller [1 / 5]	
Category Individual	Nationality BHUTAN
Full Name MAX LIM	Address Type Local Address
Identity card number or passport number 45454545454	Local Address 133 WESTWOOD CRESCENT #11-11 WESTVILLE Singapore 648500
Aliases Date of Birth 06/01/1994	Date ceased as registrable controller
Date appointed as registrable controller 01/01/2021	Supporting Document (if any)
Confirmation by Registrable Controller YES	
Registrable Controller [2 / 5]	
Category Individual	Nationality SINGAPORE CITIZEN
Full Name JOHN LIM BENG KIAT	Address Type Local Address
Identity card number or passport number S88112233A	Local Address 20 JURONG WEST STREET 61 #12-12 FRONTIER PRIMARY SCHOOL Singapore 648200
Aliases JOHNNY	Date ceased as registrable controller 13/01/2021
Date of Birth 01/01/2001	Supporting Document (if any) Test PDF.pdf
Date appointed as registrable controller 12/01/2021	
Confirmation by Registrable Controller YES	

Lodging RORC information with ACRA – Bulk Upload

Steps to perform bulk upload

- Step 1 – Download and fill in controllers’ information in the “**Bulk Upload Template**”
- Step 2 – Upload completed “**Bulk Upload Template**” in the RORC transaction
- Step 3 – BizFile+ will process controllers’ information that is uploaded at the end of the day, and lodger will be notified of the processing results via email on the following day
- Step 4 – After receiving email, lodgers to verify if controllers’ information has been processed successfully

Lodging RORC information with ACRA – Bulk Upload

- At the checklist page, download and fill in the controllers' information in the “**Bulk Upload Template**”.
- Select “**Bulk Upload**” option without entering any UEN, then click “**Next**”.

Important Notes

1. To upload RORC information in bulk, please download and complete the prescribed Excel template [here](#) (xls, 24k).
2. The maximum number of records for the bulk upload template is 500 records.
3. The maximum file size for supporting documents is 5MB and the acceptable file type is PDF (except for the bulk upload template which is in xls format).
4. Please read the [Terms and Conditions](#) before proceeding further.

INSTRUCTIONS:
If you are uploading RORC information in bulk using the prescribed template available above, please select “Bulk upload” in the option below and click “Next” to proceed.

If you are uploading RORC information for a single entity, please select “individual upload”, and enter the UEN of the entity before clicking “Next” to proceed.

Bulk Upload
 Individual Upload

UEN

[Exit to eService List](#)
[Next](#)

Lodging RORC information with ACRA – Bulk Upload

- Ensure that all required fields in the bulk upload template are filled in.
- Upload the completed “**bulk upload template**” with the controllers’ information.

Bulk Upload

Upload the Registrable Controller Details *

Choose File No file chosen

Bulk Uploaded Record Details

UEN	Registrable Controller Name	Date appointed as Registrable Controller	Date ceased as Registrable Controller
No data to display.			

Submit

Lodging RORC information with ACRA – Bulk Upload

- Once uploaded, the controllers' information will be displayed for lodgers' verification before submission:

Bulk Upload

Upload the Registrable Controller Details *

Bulk Upload Template.xlsx 

Bulk Uploaded Record Details

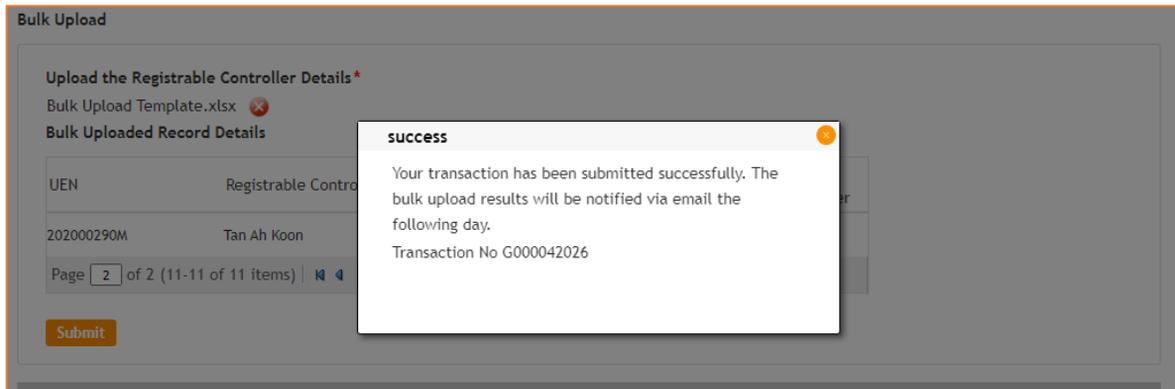
UEN	Registrable Controller Name	Date appointed as Registrable Controller	Date ceased as Registrable Controller
202000262R	BOMB PTE. LIMITED	03/03/2019	
T19FC0020C	KGGJK PRIVATE	03/08/2018	
T20LL0042C	JFFJFJ PRIVATE	06/03/2019	
T20LL0030F	FC TST	03/03/2019	
T20FC0021A	UTSXJ	03/12/2019	
T20LL0097H	ASDCFETJRYNHT	07/01/2018	03/02/2019
202000259Z	FZUS EH	01/01/2016	03/03/2019
T19FC0008E	SNOOPY B PTE. LTD	03/01/2017	07/03/2018
202000266Z	ABCD LLC	02/01/2018	02/03/2019
T20LL0036D	Li Yawen	01/01/2017	03/06/2018

Page 1 of 2 (1-10 of 11 items) |   1  2  

Submit

Lodging RORC information with ACRA – Bulk Upload

- All bulk uploaded data will only be processed by system at the end of the day, and lodgers will receive an email notification on the results of the upload on the following day.
- A transaction number will be generated if the bulk upload has been submitted successfully.



The screenshot displays the 'Bulk Upload' interface. At the top, it says 'Bulk Upload' and 'Upload the Registrable Controller Details *'. Below this, it shows 'Bulk Upload Template.xlsx' with a close icon. The main section is titled 'Bulk Uploaded Record Details' and contains a table with two columns: 'UEN' and 'Registrable Controller'. The first row shows '202000290M' and 'Tan Ah Koon'. Below the table, it indicates 'Page 2 of 2 (11-11 of 11 items)' with navigation icons. A 'Submit' button is located at the bottom left. A white success message box is overlaid on the right side of the interface, containing the text: 'success', 'Your transaction has been submitted successfully. The bulk upload results will be notified via email the following day.', and 'Transaction No G000042026'.

Lodging RORC information with ACRA – Bulk Upload

- Lodgers will receive a notification email on the next day on the status of the upload.

----- Forwarded message -----

From: [REDACTED] >
Date: Wed, Jan 20, 2021 at 4:47 PM
Subject: RORC Bulk Upload Result Notification for G000041845
To: [REDACTED]

Transaction No. : G000041845
Transaction Date : 20/01/2021
Dear Sir/Mdm,

The bulk upload results are provided below.

1. No. of Records upload : 4
2. No. of Records submitted successfully : 2
3. No. of Records rejected : 2

Please login to Bizfile+ and navigate to Messages Widget to view the details of the rejected records. Please click here (<https://www.bizfile.gov.sg>).

Thank you.
Accounting and Corporate Regulatory Authority of Singapore

Lodging RORC information with ACRA – Bulk Upload

- Lodgers may login to BizFile+ under “**Messages**” widget to view the processing results as well as the reasons for rejected records in the downloadable Excel file.

The screenshot displays the 'Messages' widget in the BizFile+ interface. The message is titled 'Bulk Upload Rejected Records Notification for G000041790' and was received on 20/01/2021. The message body contains the following text:

Transaction No. : G000041790
Transaction Date : 20/01/2021
Dear Sir/Mdm,
Please find attached the list of records that were rejected by the system. You can view the reason for rejection by downloading the excel.
Thank you.
Accounting and Corporate Regulatory Authority of Singapore

An arrow points to the 'Attachments' link, with the text 'Click here to download' next to it. A circular callout highlights a portion of the attached Excel file, showing a list of transaction results:

Remarks
Record Inserted Successfully
Record Inserted Successfully
S Record Inserted Successfully
S Record Inserted Successfully
S Record Inserted Successfully
S Record Inserted Successfully
S Record Inserted Successfully
F Please enter a UEN with a valid entity status
S Record Inserted Successfully
F Mandatory Values found empty
Mandatory Values found empty
Record Inserted Successfully
Mandatory Values found empty
Mandatory Values found empty

Top Frequently Asked Questions

Q. My company is dormant. Can I be exempted from maintaining the RORC?

A: Dormant entities are still required to maintain the RORC and file this information with ACRA.

Q. Am I required to file RORC information with ACRA for my entities that have been struck off?

A: Entities that are struck off before 30 Jun 2021 need not file their RORC information with ACRA. Entities that are undergoing winding up, striking off, receivership, or judicial management before the RORC filing deadline are still required to maintain the RORC and file this information with ACRA.

Top Frequently Asked Questions

Q. Is there a need to update information of past controllers who have ceased to be controllers of the entity?

A: Particulars of previous controllers, including the date they had ceased to be controllers, must be filed with ACRA if you had previously identified them and included their particulars in the RORC maintained by the entity.

Q. I have previously lodged my RORC information with ACRA before Sep 2020. Do I still need to lodge the information again?

A: You do not need to lodge the information again if there are no changes to the RORC information. Should ACRA require any additional information from what was filed previously, ACRA will contact the entity directly.

Top Frequently Asked Questions

Q. I am an RFA that has been appointed by my client to maintain their RORC. But my client did not authorise me to file their RORC information with ACRA on their behalf. Should I still file their RORC information on behalf of my client?

A: RFAs who are not authorised by their clients to file the RORC information with ACRA should not access or file the RORC information on behalf of their client. They should remind their clients on the obligations to file the RORC information with ACRA before the filing deadline and take instructions from their clients.

The company, foreign company, and LLP will be liable for any enforcement actions taken by ACRA for breaches of the RORC requirements.

Useful Resources

Website information: <https://www.acra.gov.sg/compliance/register-of-registrable-controllers>

Frequently Asked Questions:
<https://www.acra.gov.sg/compliance/register-of-registrable-controllers/frequently-asked-questions>

Guidance and Forms: <https://www.acra.gov.sg/compliance/register-of-registrable-controllers/help-resources>

Progress of RORC Filings

	30 Jul to 7 Sep 2020	1 Feb to 23 Feb 2021
Number of RORC filings submitted to ACRA	70,000	18,000
Average filings submitted per day	1,800	780

- ACRA projects an average of 50,000 filings to be submitted monthly from Feb to Jun 2021.
- RFAs are encouraged to remind clients that have yet to file RORC information to do so at the soonest.

Thank you

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