

**Summary of resolved Bizfile issues pertaining to the following transaction types:**

**1. General lodgement**

<b>S/N</b>	<b>Transaction Type</b>	<b>Issue Encountered</b>	<b>Solution</b>
<b>1.</b>	<b>General lodgement</b>	<p><b><u>Error message when submitting the transactions</u></b></p> <p>You encountered one or more of the following error messages when filing any of the transactions under General lodgement:</p> <ul style="list-style-type: none"> <li>- “Invalid format”</li> <li>- “Invalid date format”</li> </ul>	The issue has been resolved. You can proceed to re-file your transactions.
<b>2.</b>	<b>General lodgement</b>	<p><b><u>PDF form missing</u></b></p> <p>The PDF form to be submitted with the General Lodgement transaction is missing from the following general lodgement introduction page.</p> <ul style="list-style-type: none"> <li>- Alteration of Constitution</li> <li>- Notice of Resolution (Ordinary / Special)</li> </ul>	The issue has been resolved. You can now download the PDF form and proceed to file the transactions.
<b>3.</b>	<b>General lodgement</b>	<p><b><u>Date auto-population error</u></b></p> <p>When filling out the PDF form, a single date entry is automatically copied to all other date fields in the form.</p>	The issue has been resolved. You can re-download and complete the PDF form to refile the transaction.

<b>4.</b>	<b>General lodgement</b>	<b><u>“File not supported” error</u></b>  You encountered an error message stating “File not supported” when attempting to upload supporting documents for general lodgement.	Rename your file before uploading, ensuring the file name: <ul style="list-style-type: none"><li>• Contains only letters (A-Z, a-z) and numbers (0-9)</li><li>• Does not include special characters or symbols (such as ., @, #, \$, %, &amp;, *)</li><li>• Avoids foreign characters or spaces</li></ul>
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*Updated 18/02/2025*