

Summary of Bizfile solutions for the following transactions:

- 1. Apply to strike off business entity / Submit objections against striking off**
- 2. Clear objections against striking off**
- 3. Update Change of financial year end (FYE) date**
- 4. Apply for Extension of Time (EOT) for Annual General Meeting and filing Annual Returns**

S/N	Transaction Type	Issue Encountered	Solution
1.	Apply to strike off business entity/ Submit objections against striking off	<p><u>“This field is required” error</u></p> <p>You encountered the error message "This field is required" when submitting striking off related transactions</p>	<p>This error occurs when the system cannot detect your entity's corporate email. To update your corporate email address, please follow these steps:</p> <ol style="list-style-type: none"> 1. Log in to Bizfile using Corppass 2. Under the mega menu, select “Manage” and “Update entity information” 3. Click “Edit” and select “Update entity email address”. 4. Enter the entity email address 5. Click “Review and Confirm”. 6. Check the declaration box and submit the transaction <p>You will receive a notification in your Bizfile Inbox confirming the update of the entity basic information. You can proceed with filing the objection.</p>

2.	Clear objections against striking off	<p><u>Error message when submitting clearance of striking off objection</u></p> <p>You encountered one or more of the following error messages when submitting clearance of objection:</p> <ul style="list-style-type: none"> - “No objections have been filed.” - “The selected entity is not undergoing the striking off process.” 	This issue has been resolved. You can now proceed to clear the objections to striking off.
3.	Update Change of FYE date	<p><u>Incorrect suffix in entity name</u></p> <p>When filing the transaction, the suffix "311" was wrongly added to the end of the entity's name.</p>	This issue has been resolved. You can now proceed to file the change of FYE date.
4	Apply for EOT for AGM and AR	<p><u>“EOT for holding AR (S197)” option missing from Type of extension menu</u></p> <p>When filing the transaction, there is no option to select “EOT for holding AR (S197)” in the Type of Extension dropdown menu</p>	This issue has been resolved. You can now select “EOT for holding AR (S197)” from the dropdown menu.