

Status Checks

Q: How can I check my transaction status?

A: Please login to your Bizfile account and select My Transactions. For detailed instructions to access 'My Transactions', please watch the video tutorial [here](#) and select My Transactions Page.

Q: I'm not receiving timely updates about my transaction status. When will I hear back about my application?

A: We would like to assure you that we are working diligently to process all applications. Please note that applications may take up to 15 working days to process. If additional time is required, we will inform you accordingly.

To monitor your application progress, please log into your Bizfile account and select 'My Transactions'. For step-by-step instructions on accessing My Transactions, visit www.acra.gov.sg/about-bizfile/videos and select the My Transactions Page.

Please refer to the following [eGuide](#) for instructions on how to view the status of your filed transactions.

Q: Can I request to expedite processing for my transaction? I have urgent time-sensitive needs.

A: We are working diligently to process all applications. Please note that applications may take up to 15 working days to process. If additional time is required, we will regularly update you on your application status. To monitor your application progress, please log in to your Bizfile account and select 'My Transactions'. For step-by-step instructions on accessing My Transactions, visit www.acra.gov.sg/about-bizfile/videos and select the My Transactions Page.