

Information Products

Q: What happens after I buy an Information Product?

A: Upon successful payment, an email with the guide for product download will be sent to you within 15 minutes. Alternatively, if the purchase was made via Singpass, you can log in to the ACRA BizFile portal and click on 'Inbox' to receive the same email and download the information from the product download page.

Please note that product downloads will expire 30 days after delivery, and no extensions can be made beyond this period.

Q: What if I made a purchase without logging in to BizFile?

A: After successful payment, both a payment confirmation email and a delivery notification email containing your product download code will be sent to your specified email address within 15 minutes.